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Adams, Hope

From: Adams, Hope
Sent: Wednesday, December 27, 2017 8:51 AM
To: 'Norman Howe'
Subject: RE: docket #2017-292-ws----carolina water service inc,lewiston,me

Dear Mr. Howe,

This is to acknowledge receipt of your emailed correspondence to the Public Service Commission of South Carolina. Your Comments will be placed in the Protest File of the Docket listed below and on the Commission's Website at www.psc.sc.gov.

- Docket No. 2017-292-WS - Application of Carolina Water Service, Incorporated for Approval of an Increase in Its Rates for Water and Sewer Services

A Protestant is an individual objecting on the ground of private or public interest to the approval of an Application, Petition, Motion or other matters which the Commission may have under consideration. A Protestant may offer sworn testimony but cannot cross-examine witnesses offered by other parties. According to the Commission's Rules of Practice and Procedure, filing a Protest does not make you a Party of Record. A Protestant desiring to become an Intervenor (i.e., a Party of Record) in a proceeding before the Commission may file a Petition for Intervention within the time prescribed by the Commission.

You can follow this Docket and other daily filings made at the Commission by subscribing to the Commission's Email Subscriptions at this link: <https://dms.psc.sc.gov/Web/Email>; or you may follow specifically Docket No. 2017-292-WS at: <https://dms.psc.sc.gov/Web/Dockets/Detail/116450>.

If we may be of further assistance to you, please do not hesitate to contact us.

Hope H. Adams

Administrative Coordinator

Public Service Commission of South Carolina

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hope.adams@psc.sc.gov

From: Norman Howe [mailto:_____]m]
Sent: Saturday, December 23, 2017 9:38 PM
To: PSC_Contact <Contact@psc.sc.gov>
Subject: docket #2017-292-ws----carolina water service inc,lewiston,me

To whom it may concern: Carolina Water Service Inc., P.O. Box 11025, Lewiston, Me. 04243, has filed for rate increases for water and sewer basic fees and cost per 1000 gal of water. In this request for rate increases, they have also requested an inspection of the backflow preventer by a certified technician on or before 6/30 of each year. This is going to result in an additional bill that will be incurred by the customer/homeowner, this inspection is for the benefit of Utilities Inc and not the customer---let me

explain why I feel that Carolina Water Service Inc is liable for the cost---the backflow preventor is installed at the discharge end of the septic tank, and the reason for this is to prevent backflow of sewage into the septic tank and creating an overload problem. So, they want to have the customer responsible for the cost of inspecting the backflow preventer which holds back waste already discharged into their system and of which they now own---in other words, they are making the customer pay for something that is their responsibility---NOT GOOD---the responsibility falls on Carolina Water Service Inc---PERIOD!!! In regards to the water increase---they are requesting an increase of 15%---very generous for them---I do not feel that they are not intitled to an increase---a 7.5% to 9% would be more acceptable. In regards to the sewer increase---they are requesting an increase of 21.15%---that is very, very generous and should not even be discussed---my thinking is that I can accept an increâs, but not so much---10% to 17% would be more realistic. In closing, it wasn't to long ago that they had an increase and I feel that this time around they are being very aggressive in their WANTS !! I hope that the Public Service Commission will fight for the consumer on these issues. Sincerely, Norman J. Howe; _____pin,SC.